



*„Management is, if you make things right,  
leadership is when you do the right things. “  
Peter Drucker*

# NQA • Academic

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## NQA CLIENTS

- NASA
- Boeing
- PEPSICO
- British American
- Tobacco
- European Space
- Operations Centre
- KPMG





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## NQA-Academic

NQA-Academic has integrated the best auditing and scientific practices from all the international NQA agents. For example international joint scientific projects of NQA-Russia with such partners as Institute for Economical Informatics (IWI) of University of Saarland, Germany. These projects have provided us with an expertise for E-Government and E-Business systems auditing. Joint research with a BSD company and a number of Swiss Universities (Zurich and Winterthur) gave us a methodology to estimate a social responsibility and sustainable development.





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## Our strategy

- To provide the international system to integrate science, innovations and education
- To ensure the generation of new educational modules resulted from the joint scientific research
- To ensure internal and external guarantees for an efficient international scientific, educational and innovative integration





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## Our services

### Independent third party auditing of international academic and research projects

The more efficient the project is managed the better results it can lead to. Our mission is to help in organization and provide a management support of the international projects. Independent auditing will ensure that business processes of the project members are efficiently connected within the project team.



## Activities:

Independent auditing

Providing of the plan of corrective and preventive actions

Training

Witness auditing of internal auditors





## Quality management part in Tempus projects

Today's practice shows that an independent expertise throughout the project makes the Tempus application successful. NQA can provide both an independent auditing of the project and a quality management part of the educational course.



### Activities:

- Implementation of the quality management part of the Tempus application
- Auditing of the project realization on the following phases: start of the project, annual intermediate auditing, final auditing
- Organization of quality management trainings



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## Business analysis course

Developed in cooperation with top academic institutions and companies the course is devoted to implementation and management of quality management systems. Starting from the basics of the system theory the course explains how to build an efficient quality management system using examples from our own practice and the experience of the top companies.



### Activities:

1. Providing of Business analysis course within Bachelor or Master program
2. Organization of training for company staff





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## Quality management training: Internal auditing

To provide a sustainability of the company its quality management system must be constantly internally audited. The training course provides the theory of quality management along with a deep understanding of such standards as ISO 9001, ISO 14001, OHSAS 18000.



## Activities:

- Providing of Internal auditing course within Bachelor or Master program
- Organization of training for company staff







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## Lead auditor (IRCA registered)

A step further for an internal auditor in a professional development. The presence of the registered lead auditor in a company/academic institution is better guaranty for a quality management sustainable development



## Activities:

- Providing of Lead Auditor course within Bachelor or Master program
- Organization of training for company staff





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Project AUDIT

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# Project AUDIT

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# Innovation of the NQA-Academic



Combination of different types of businesses and knowledge-bases:

- Universities
- Scientific institute
- Innovation small and medium enterprises
- Large-scale enterprises
- Centers of technology transfers and business-incubators

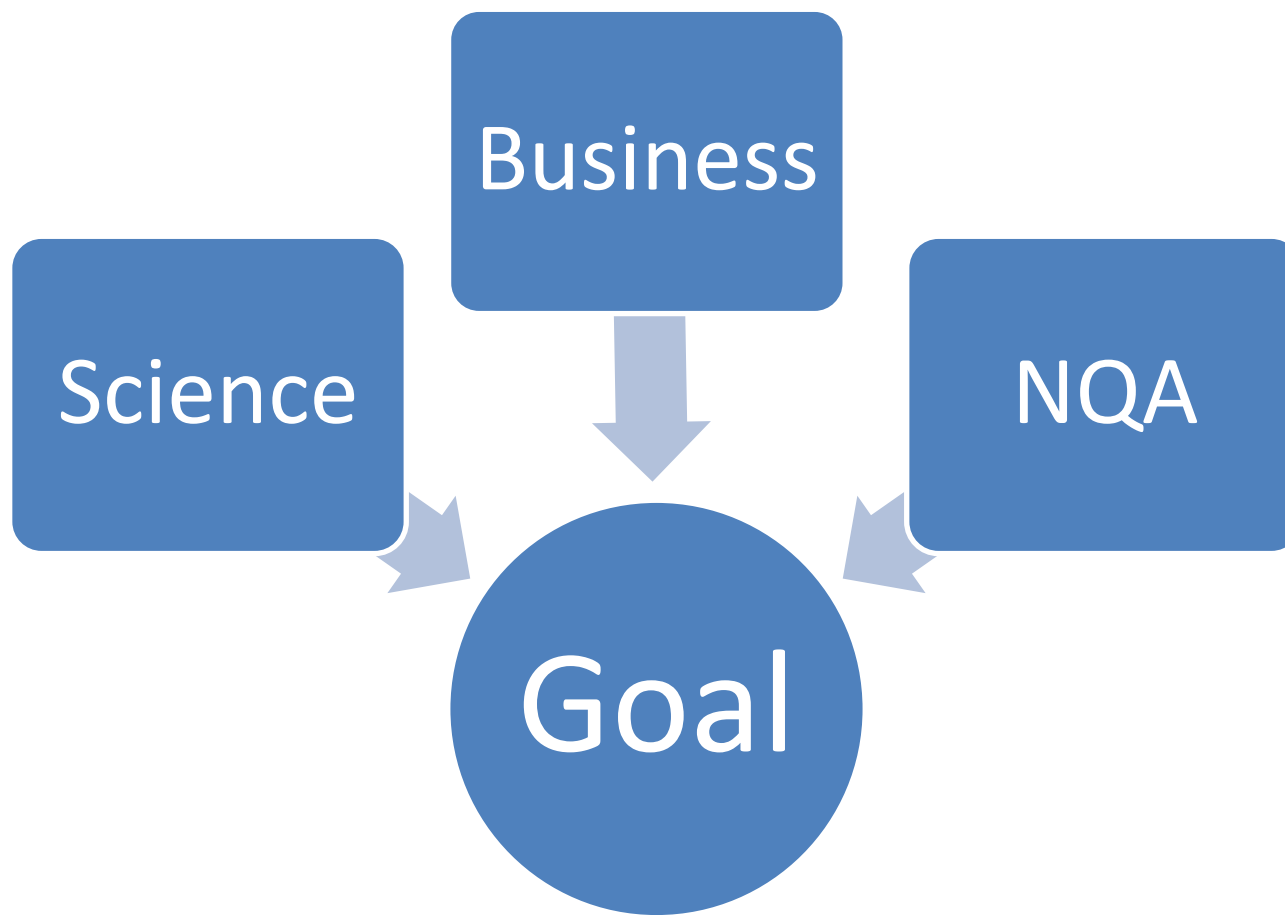




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# Innovation of the NQA-Academic





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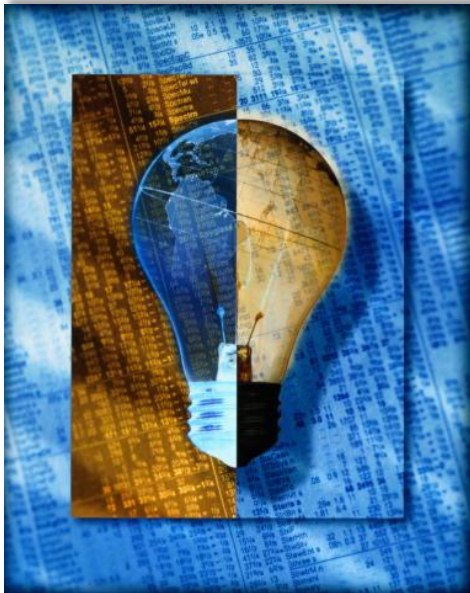
# Objectives

- The implementation of effective teaching, research, and innovative companies in today's global world
- Receiving elite education for students, graduates, postgraduates, young scientists and innovative companies from all countries through training, implemented in leading science, education and business .Universities from around the world, increasing the mobility of academics
- Getting the best scientific results, to achieve innovation in space, employing the world's best scientific potential of the professors
- Experimental basis of science and industry
- Establishing a consortium of (virtual) universities and research institutes, expansion of the borders, E-Government, E-Business
- Establishing favorable terms for international exchange
- Mobility of scientists, professors, and students





## As is Analysis



- More efficient if performed by professional auditors
- Makes the self-estimating process more objective



# Self-estimating

- Consulting support of Educational establishments:
- Tools and techniques for a self-estimating
- Preparation of a self-estimating report







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# Self-estimating and “As is” Analysis comparison





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**That's how it  
should be**





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# Training Courses

- **Internal auditor of a University Quality management system**
- **Business Analysis**

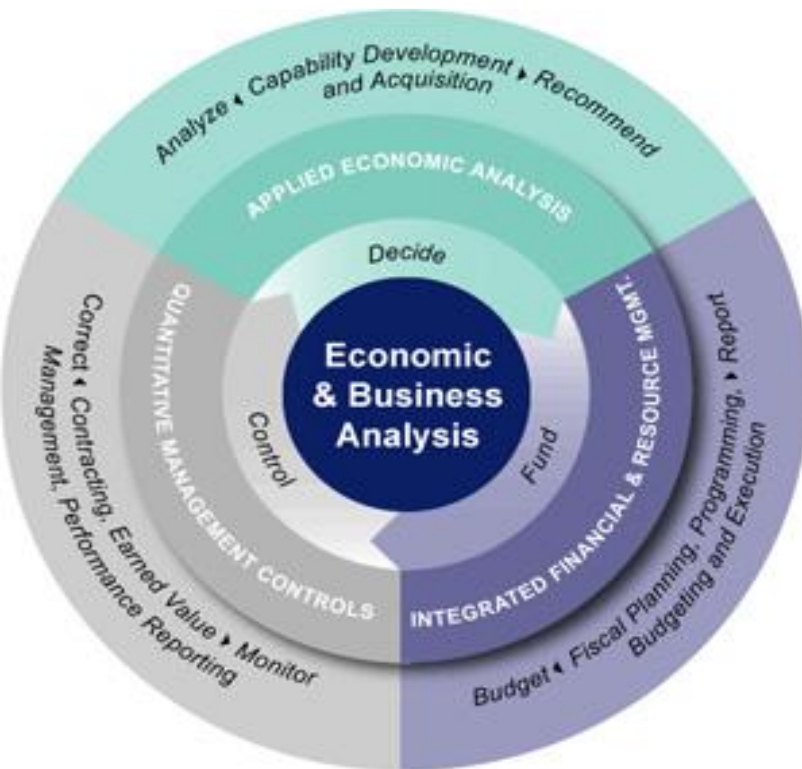




# Business Analysis

This course provides the understanding of how the business is organized. A business analyst is able to

- Develop a management system of a group of different educational and scientific establishments
- Establish inter-university business processes
- Find the best way to organize the cooperation





# Internal Auditors



**This practical course teaches how to organize internal auditing of:**

- **Management system of the whole University**
  - **Ability of the University to be a member of an international consortium**



# Internal Auditors



- **Management system of a project Consortium**
  - Estimating the way the Tempus Consortium is managed
  - How each university is involved in the consortium management
- **Scientific or Educational Project implementation**
  - Estimating the goals of the project and their realization
  - Estimating the resources spent on the project



## Witness Audit

- **Management system of a project Consortium**
  - Estimating the way the Tempus Consortium is managed
  - How each university is involved in the consortium management
- **Scientific or Educational Project implementation**
  - Estimating the goals of the project and their realization
  - Estimating the resources spent on the project

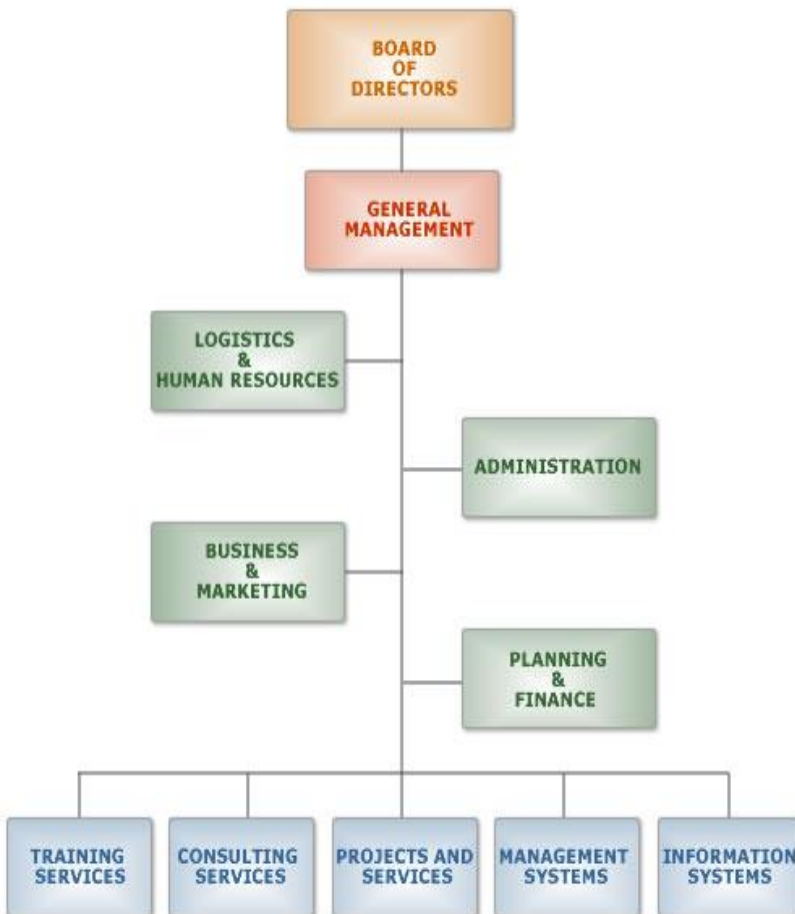




# Certification audit

Independent audit of a Higher educational establishment or a Consortium

- Efficiency of a quality management system
- Ability to participate in international education space
- Conformity of educational program to the requirements of HRK

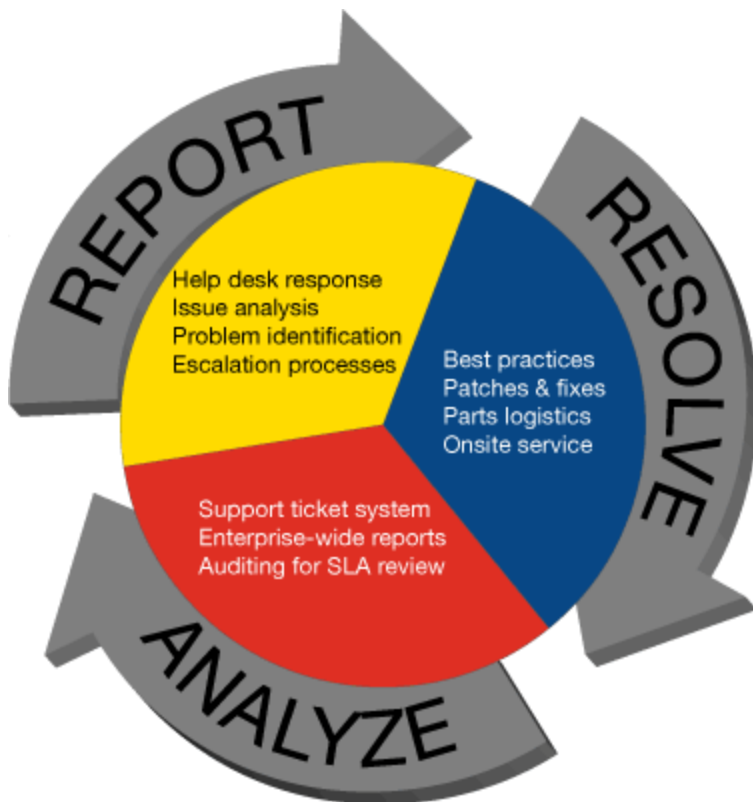






# Maintenance

- Participating in internal audits
- Consulting
- Training of new staff
- Independent audit of new consortium members
- Providing of a quality management part of the project





# Supplier assessment



- Trust and rely on the suppliers
- Be sure in the whole supply chain
- Suppliers can be more efficient



# Outsourcers certification



**If a university or a Consortium outsources some processes:**

**To be sure in the deadlines and quality**

**Make them more motivated**

**Incorporate outsourcers in the work of a University**

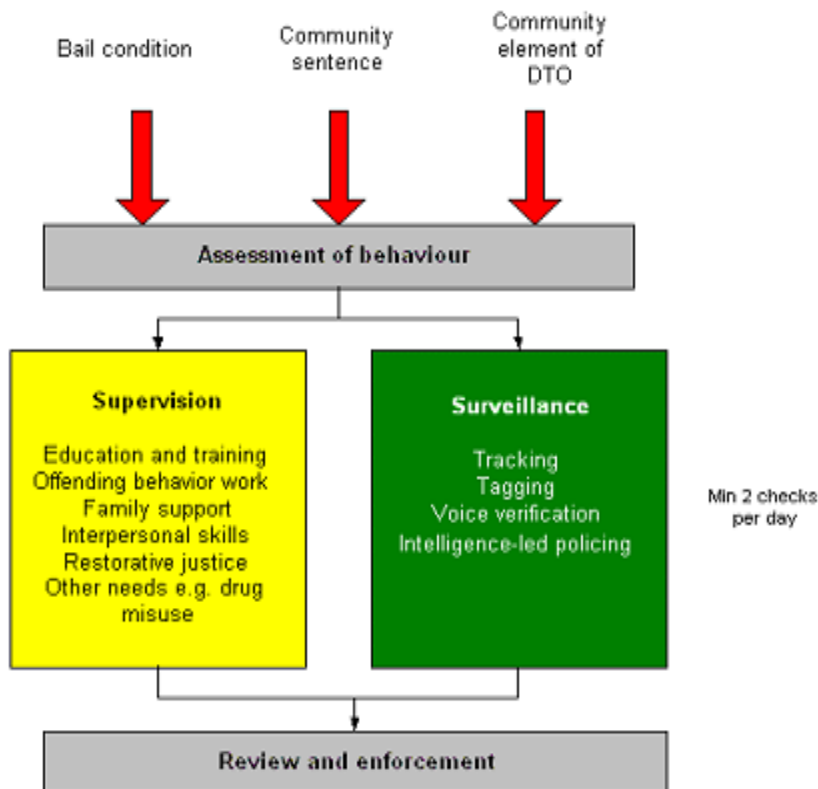


# Supervision and recertification audits



Ensure the improvement of the management system

Share the experience among the universities





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## President Obama Supports Education

### Obama Wants You Educated \$30+ Billion in Education Funding

President Obama wants all Americans to advance their education and says that education is the key to a strong economic rebound. Obama's American Recovery and Reinvestment Act includes over \$30 Billion in funding to make college possible for everyone. Take advantage of these grants and advance your career – associates, bachelor's, master's, doctoral, and professional certifications.



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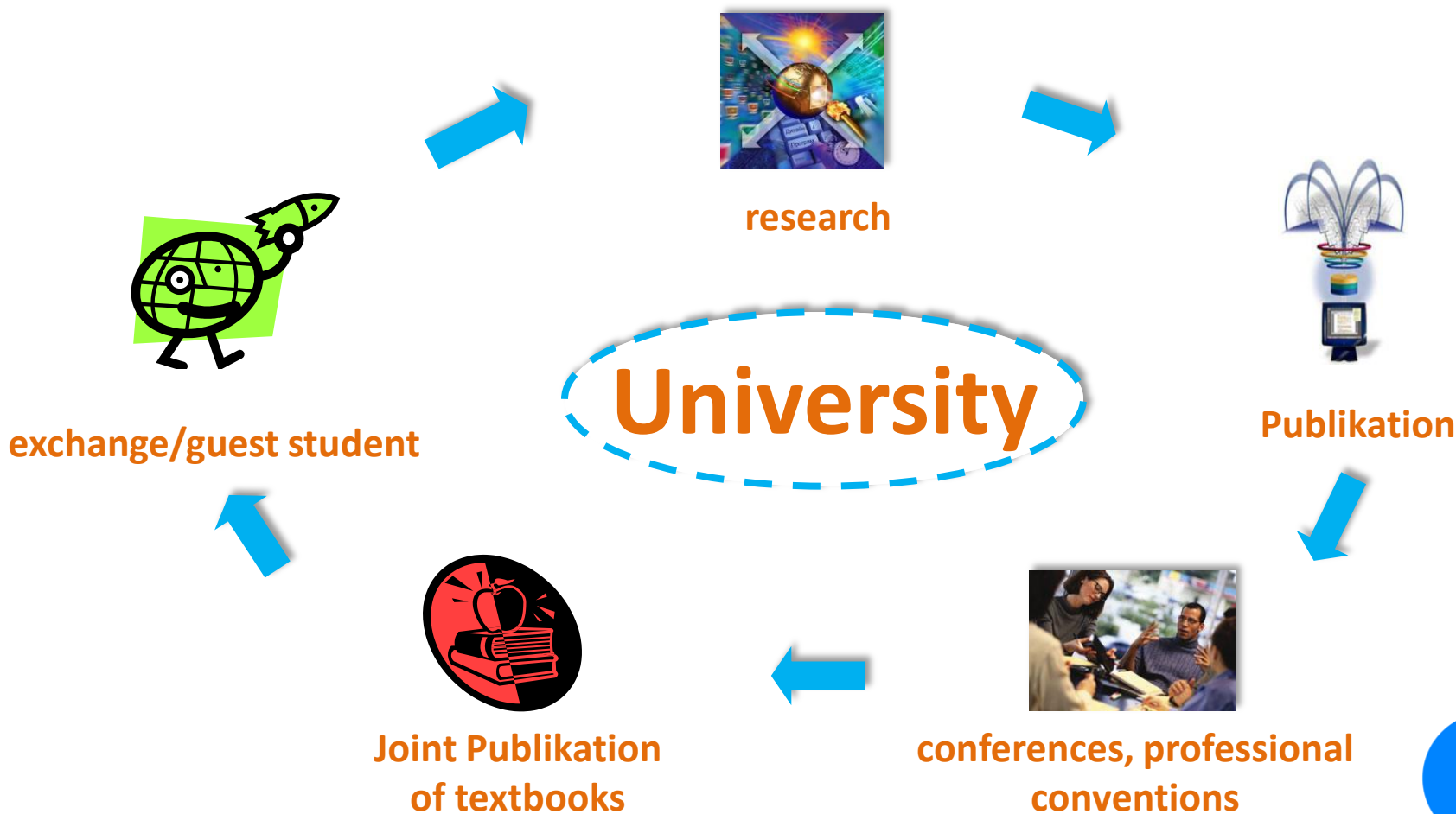




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scientific progress → wide range of new courses



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strategic objectives



is analysis

how it should  
be



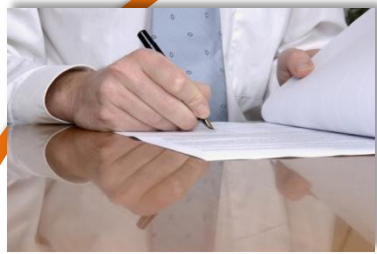
implementation



audit



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strategic objectives  
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is analysis

audit

implemen**Business**

how it should  
be  
**Business**







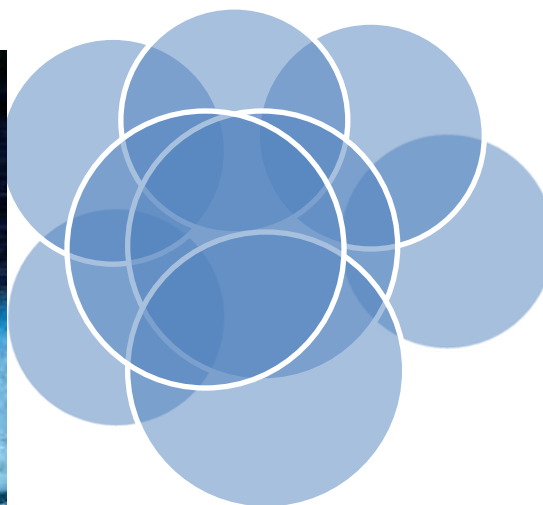
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# Result Globalization

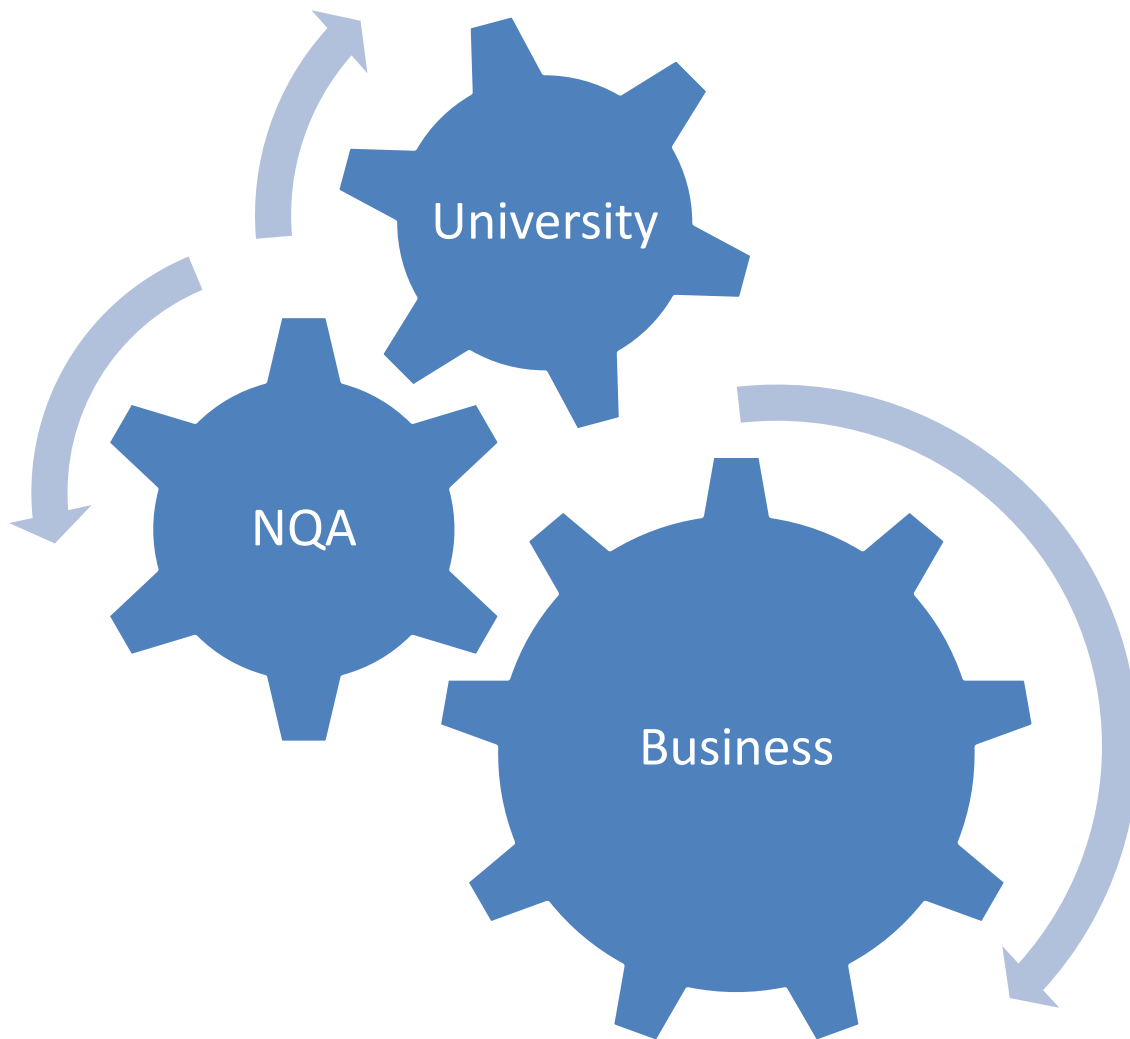
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Business





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- Mobility **Knowledge**  **Student**

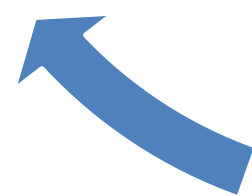




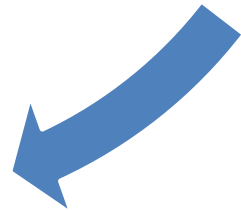
- Mobility **Knowledge**



**Student**



**Business**





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# Result

## Certification of University Consortium





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*Welcome to Future*

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